



Arcade Creek Parks and Recreation District Program Evaluation

Arcade Creek Parks and Recreation District is committed to the highest standards of service to our community. Please assist us by taking a few minutes to complete this evaluation. Your response will provide valuable insight that will enable us to better serve you and your family.

Thank you for participating in our programs.

Today's Date: _____ Program Name: _____

Instructor: _____ Day & Time : _____

Please use the back of this page for further comments or suggestions.

		Poor	Good	Excellent
Registration	Ease of registration			
	Helpfulness and knowledge of staff for registration information			
	Level of customer service			
Activity/Class	This activity was well organized			
	The activity was well supervised and in a safe environment			
	Equipment/materials provided were adequate/enough for class			
	The activity description in the brochure was accurate			
	This activity met my expectations			
Instructor	Was enthusiastic while teaching/leading			
	Well organized and prepared for class			
	Knowledgeable on subject matter			
	Had the ability to communicate knowledge to participants			
	Provided help or feedback when needed			
	Was able to provide group and individual needs			
	Planned enough time to practice during class			
Facility	Space was appropriate and in good condition for this activity			
	Facility was clean and well maintained			
	Restrooms provided and in good condition			

How did you hear about this class? Brochure Newspaper Website Word of mouth

Other _____

Would you recommend our classes to other friends and neighbors? YES NO

What was your favorite thing about this activity? _____

What improvements would you like to see for this activity? _____

When selecting this class, what was most important to you? Please number in order of importance.

Location Day of week Class fee Time of day Instructor Other _____

Would you like to be contacted about your comments or questions? Yes No

If yes, please complete the following information.

Your Name _____ Day Phone _____ Other Phone _____

Email _____ Mailing Address _____

“Creating Community Through People, Parks and Programs”